

UTS Partners *Agreement*

Referral partner agreement · Version 1.1 · October 2026

BETWEEN

Ultimate Solutions Travels FZE LLC, trading as **UTS Travels**, of the address above (“**UTS**”, “we”, “us”), and the partner named below (“**Partner**”, “you”).

PARTNER DETAILS (PLEASE COMPLETE IN CAPITALS)

Full name (as on passport)

Nationality

Passport number

Date of birth

WhatsApp number

Email

Address in the UAE

Business or trade name (if any)

Main channel (WhatsApp group, Instagram, shop...)

Partner ID (filled by UTS)

Promo code (filled by UTS)

By signing, you agree to refer customers to UTS on the terms below. This agreement starts on the date UTS approves your application.

1. Appointment

- 1.1 UTS appoints you as a non-exclusive referral partner. You may refer customers to other businesses, and UTS may work with other partners.
- 1.2 You are an independent contractor, not an employee, agent or representative of UTS. You may not sign contracts, quote final prices, take payments or make promises on behalf of UTS.
- 1.3 All quotes, bookings, visas and payments are handled by UTS directly with the customer.

2. Referrals

- 2.1 A referral is a customer who reaches UTS through your partner link, your WhatsApp link, your promo code, or a referral you submit in your partner dashboard.

- 2.2** You may only refer customers who have agreed to be contacted by UTS.
- 2.3** If the customer contacted or booked with UTS in the 90 days before your referral, it is not a new referral and no commission is due.
- 2.4** Each booking can be credited to one partner only. If more than one partner refers the same customer, the first valid referral counts.
- 2.5** Bookings for yourself, your household, or customers using your phone, email, identity or bank details are not referrals.

3. Commission

- 3.1** UTS pays commission at the rates in Annex A, or the rates shown in your partner dashboard if UTS has agreed different rates with you.
- 3.2** Commission is due only on bookings that are paid in full and where the travel or service has taken place. Refunds, date changes, re-issues, baggage, seats, insurance and similar extras do not earn commission.
- 3.3** Percentage commission is calculated on the amount the customer pays, excluding government fees, taxes and payment service fees.
- 3.4** UTS may change the rates with 14 days' notice by email or WhatsApp. Changes apply only to bookings made after the change.

4. Approval and payment

- 4.1** Commission is approved 7 days after the customer travels or the service is delivered.
- 4.2** Approved commission is paid by bank transfer on or around the 1st of each month once it reaches AED 250. Smaller amounts roll over to the next month.
- 4.3** Payments are made only to a UAE bank account in your own name. UTS needs a copy of your passport before your first payment. If you change your bank details, payments pause for 7 days.
- 4.4** Your dashboard shows every commission with our booking reference and status. If you disagree with a statement, tell us in writing within 30 days of the payment date.

5. Cancellations and reversals

- 5.1** If a booking is cancelled, refunded or changed, the commission is reversed or adjusted. If it was already paid, UTS deducts it from your next payment, or you repay it within 30 days if no further payments are due.

6. How you promote UTS

- 6.1** You must be honest about UTS, its prices and services. You may not promise visa approvals, prices or availability.
- 6.2** You may not bid on "UTS Travels" or similar terms in paid search or social ads, send spam, post fake reviews, or present yourself as UTS staff.
- 6.3** Paid or sponsored posts must be clearly marked (for example #ad). You are responsible for holding any permit UAE law requires for paid promotion.
- 6.4** You must follow the laws of the UAE, including advertising and media rules.

7. Customer data and confidentiality

- 7.1** You may share a customer's details with UTS only with their permission, and must handle personal data in line with UAE data protection law.
- 7.2** You must keep UTS prices, rates and business information confidential, during this agreement and after it ends.

8. Use of the UTS name

- 8.1** You may use the UTS name and logo only as provided by UTS, to promote UTS. You may not register domains, pages or accounts using the UTS name, or change the logo.

9. Fraud and misuse

- 9.1** If UTS reasonably believes a referral or booking is fake, self-made, or breaks this agreement, UTS may refuse or reverse the commission, pause payments while it checks, and recover any amount already paid.

10. Taxes

- 10.1** You are responsible for your own taxes. If you are registered for VAT in the UAE, you must tell UTS and send a valid tax invoice for each payment; otherwise commission is paid as a total amount with no VAT added.

11. Ending the agreement

- 11.1** Either party may end this agreement with 14 days' written notice. UTS may end it immediately if you break it.
- 11.2** Commission earned fairly before the end date is still paid on the normal schedule, except where clause 9 applies.

12. Liability

- 12.1** UTS is not liable for any indirect loss or loss of profit. UTS's total liability to you is limited to the commission due to you in the 12 months before the claim.
- 12.2** You are responsible for any loss UTS suffers because you broke this agreement or the law.

13. General

- 13.1** This agreement, Annex A and the Partner Terms at utstravels.ae/affiliate-terms are the whole agreement between us. If they conflict, this signed agreement prevails.
- 13.2** This agreement is governed by the laws of the Emirate of Dubai and the federal laws of the UAE. The courts of Dubai have jurisdiction.

A. Annex A: Commission rates

WHAT THE CUSTOMER BOOKS	COMMISSION	HOW IT'S COUNTED
Tours and holiday packages	2%	Of the amount paid
Umrah by air	AED 50	Per traveller
Umrah by bus	AED 20	Per traveller
Hotels	AED 20	Per booking
Visas	AED 15	Per visa
Flights	AED 10	Per ticket
Flight and hotel booked together (not Umrah)	AED 10 + AED 20	Per ticket, plus one hotel booking
Refunds, date changes, re-issues, baggage, seats, insurance	None	—

Minimum payment AED 250 · paid around the 1st of each month · approved 7 days after travel or service · bank account in your own name.

B. Annex B: How to submit

STEP 1

Complete your details on page 1 and initial each page.

STEP 2

Sign below (a clear photo or scan is fine).

STEP 3

Upload it with a copy of your passport at utstravels.ae/partners.

Signatures

PARTNER

Full name

Signature

Date

FOR ULTIMATE SOLUTIONS TRAVELS FZE LLC

Authorised signatory

Signature

Date

Company stamp